



ACME PROTECTIVE SYSTEMS LIMITED

www.acmeprotective.com

1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 56

TYPE OF SERVICES PROVIDED:

- **ELECTRONIC SECURITY SYSTEMS**
COMMERCIAL AND RESIDENTIAL
- **INTEGRATED SECURITY: ACCESS CONTROL and CLOSED CIRCUIT CAMERA SYSTEMS (CCTV)**
- **TELEPHONE/VOICEMAIL SYSTEMS 'PANASONIC' SPECIALISTS**
COMMERCIAL & RESIDENTIAL
- **MEDICAL ALERTS plus...**

OUR OWN ULC LISTED MONITORING STATION LOCATED IN VANCOUVER

ADMINISTRATION OFFICE

604-731-8204 VANCOUVER AREA
800-663-6693 OUTSIDE THE LOWER MAINLAND

604-738-0140 FAX NUMBER

email: mailbox@acmeprotective.com

MONITORING STATION

604-731-4126 MONITORING STATION
DIRECT PHONE #

604-731-9183 MONITORING STATION FAX

email: mailto@apssecurity.ca

AFFILIATIONS & ACCREDITATIONS:

CANASA
CANADIAN ALARM & SECURITY ASSOCIATION

CSAA - ◆◆◆◆◆
CENTRAL STATION ALARM ASSOCIATION - FIVE DIAMOND

SNA
SECURITY NETWORK OF AMERICA

ULC UNDERWRITERS LABORATORIES OF CANADA

PRESIDENT'S MESSAGE

First and foremost, the Management and Staff at Acme would like to wish you and your loved ones all the best during the Holiday Season. With sincere appreciation we all thank you for your past support. Rest assured we will do our best on your behalf in the New Year to merit your continued business.

Not wanting to be pessimistic at this traditionally joyous time of the year but being a realist, one has to ask ?

Who would have thought that 2008 would play out as it has? Early in the year all indications were that we would continue as we had - "Let the Good Time Roll" - and then suddenly we are in an economic meltdown situation that makes the early part of the year, when all we had to worry about was high gas prices, look like the good old days!

The adage that "Nothing is Constant but Change", has been proven once again. The good thing about that expression is that we know it will turn around the other way. Let's collectively keep our fingers crossed and hope that the economic turmoil is resolved soon.

Meanwhile as we go through a situation over which we, as individuals have little ability to control, we must count our blessings, value and rely on what really matters the most; our families and friends.

Happy Holidays

Wishing you all the very best for 2009.

Don Nelder, President



REMEMBER ~ if you are heading out of town for the holidays - please ensure your alarm Property Respondent list and dispatch instructions are up to date with our Monitoring Station.

Call our office and speak to Erin, or email her directly at mailto@apssecurity.ca . Have a worry free trip knowing that **ACME PROTECTIVE SYSTEMS is PROTECTING WHAT YOU VALUE!**

IS your alarm prepared for the winter weather?

Don't wait too long to take advantage of our **Battery SERVICE Special** - please call our Service Department to schedule an appointment.

ONLY \$99.00 inclusive of labour, battery and taxes.

APPEAL BY West Vancouver POLICE DEPARTMENT "USE IT OR LOSE IT"



Tuesday November 25, 2008, news broadcast on a local radio station carried the information that two homes in West Vancouver had been broken into on the weekend. In one instance the thieves pried open the safe in the home and took the contents. In the second instance the thieves simply took the whole safe. Both homes were equipped with Alarm Systems but unfortunately neither of the homeowners had armed their system before leaving the premises.

The appeal... If you have an alarm system use it!

LIFE SAFETY

The most important aspect with your security system...!!
HAVE YOU RECENTLY HAD YOUR MONITORED SMOKE OR CARBON MONOXIDE DETECTOR'S PROFESSIONALLY TESTED ? REMEMBER THEY HAVE A USEFUL LIFE EXPECTANCY OF ABOUT 10 YEARS.
Is it time you called us for service?

DID YOU KNOW ?

Most Alarm Systems use regular telephone lines to carry monitoring signals from the protected premises to the monitoring station. If those telephone lines into your home or business are cut on the outside or disabled in any other way signals cannot reach the monitoring station. You should consider for added protection to enhance your system with either a cellular or an Internet (IP) Alarm transmitter for signal backup.

VOIP if you are considering getting VOIP telephone service it is a must that you contact our office.



SECURITY SYSTEMS VS. ALARM SYSTEMS THERE IS A DIFFERENCE



An Alarm system is a commodity item, usually installed in a business because an insurance company requires an 'Alarm System'. Homeowners install 'Alarm Systems' because they believe that an Alarm System will provide "*peace of mind*" and "*security*". Most people think that Alarm Systems are a commodity and all systems are created equal. They usually purchase based on price with little regard for the system, quality, features and function or the qualifications and credentials of the installation and monitoring company. Being that the Intrusion Alarm Industry is largely unregulated, one gets what they pay for! It's a competitive world and quality and feature rich products simply cost more than the very basic in product, installation and ongoing service.

FEATURE COMPARISON

What do you get with a *FREE* or minimum cost Alarm System?

A Basic Alarm System usually consists of a control panel, door and window contacts, a motion detector, a local siren and connection to the standard telephone lines to provide the connection to the monitoring station. The product used is entry-level quality, the installation and wiring is done in the fastest and simplest way possible, rarely is a Province of British Columbia or Municipal electrical permit taken out for the installation as required by law or bylaw, and the features and system capabilities are minimum. When a Basic Alarm System is armed and triggered, the local siren will sound and if the telephone connection is intact the alarm signal will also be sent to a monitoring station.

What is different with a Security System?

A Security System will also have a control panel, window/door contacts, motion detector and a local siren. In addition it will have enhanced quality of components chosen for the specific application and environment, which will reduce false alarms. An electrical permit will be taken out and the installation will comply to the requirements of the BC Electrical Code, assuring sound wiring methods are used for safety reasons. Other features of a Security System that may not be present in a basic alarm system are as follows:

1. An 8-position telephone jack would be used to interface the alarm panel to the telephone network.
2. It is recommended with a Security System that a redundant monitoring path be provided so that if the telephone line is cut or disabled that the Alarm Signals will still be transmitted to the monitoring station by Cellular Telephone or via the Internet.
3. A Security System will have a "Test Signal" sent automatically to the monitoring station at regular intervals to test the integrity of the telephone and back-up transmission methods.
4. A Security System will be designed so that in Residential Installations the system can be used when the home is occupied. To provide for Protection while asleep or home alone.
5. A Security System can alert a business owner automatically on a cell phone or computer when the system is turned on or off by a staff member when they enter or leave the premises. In a residential situation this same feature can advise a parent when a young child arrives home from school.
6. A Security System can monitor temperature, a leaking water tank or washing machine, also carbon monoxide and smoke alarms.
7. An Underwriters Laboratories of Canada listed Monitoring Station where very high-risk systems are also monitored would monitor a Security System. The ULC Monitoring Station facility would have special requirements and each of the operators would be trained to a high level.

The foregoing are only some of the special features of a Security System versus an Alarm System. Please call our Customer Care Department if you would like more information ~ we will be pleased to assist you.