



ACME SECURITY GROUP

CORPORATE PROFILE

HEADQUARTERS:

1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 56

TYPE OF SERVICES PROVIDED:

- ELECTRONIC SECURITY SYSTEMS
COMMERCIAL AND RESIDENTIAL
- INTEGRATED SECURITY ACCESS
CONTROL/CLOSED CIRCUIT CAMERA
SYSTEMS (CCTV)
- TELEPHONE/VOICEMAIL SYSTEMS
'PANASONIC' SPECIALISTS
COMMERCIAL & RESIDENTIAL
- STRUCTURED COMPUTER SYSTEM
WIRING

PLUS

OUR OWN ULC LISTED MONITORING
STATION LOCATED IN VANCOUVER

CONTACT INFORMATION:

604-731-8204 VANCOUVER AREA SALES
AND ADMINISTRATION

1-800-663-6693 SALES & ADMINISTRATION
OUTSIDE THE LOWER
MAINLAND

604-731-4126 MONITORING STATION
DIRECT

604-714-1100 ASIAN DIVISION

604-738-0140 FAX NUMBER

email: mailbox@acmeprotective.com

AFFILIATIONS & ACCREDITATIONS:

CANASA
CANADIAN ALARM & SECURITY
ASSOCIATION

CSAA - ◆◆◆◆◆
CENTRAL STATION ALARM
ASSOCIATION - FIVE DIAMOND

SNA
SECURITY NETWORK OF AMERICA

ULC UNDERWRITERS LABORATORIES
of CANADA

IMPORTANT NOTICE

Our Administration office will be closed on BOTH
July 1st and July 2nd for the Canada Day Weekend.

As Canada Day falls on a Thursday this year, we have decided to close the office on Friday July 2nd as well, to give all staff a 4 day weekend. The exception to this will be the Monitoring Station which of course is a 24/7 operation and Field Technicians who will be on call for emergency service only. Emergency service calls if deemed to be required on July 2nd will be rendered at normal service rates.

Our office will reopen on Monday July 5th for all regular inquiries, installation, service, sales, and account payments.

A REMINDER TO ALL OUR CUSTOMERS OF OUR REGULAR OFFICE HOURS



RECEPTION AND ADMINISTRATION office hours are 8:30am – 4:30pm

Monday to Friday excluding Statutory Holidays

ACCOUNTING department closes daily at 3:00pm – however account payments will gladly be taken by other departments.

MONITORING Station hours are 24/7 as well as EMERGENCY Technical Support.



EXTENDED PROMOTION

We have had an **AMAZING** response to our exceptional
"SAFE-GUARD"



limited time promotion as announced in the Special Edition of the Spring *Advisor*... We entered into discussions with our suppliers and they have agreed to work with us to extend this offer for you, our valued clients, until August 15th, 2010!

**SAVE THE REGULAR INSTALLATION COST OF \$499.00
as this cost is waived!!!
and pay ONLY the monthly service charge of \$15.00 ****

Do Not Delay ~ as this promotion will not be extended again.

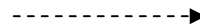
To see the details of this "exceptional" promotion...
refer to your Spring 2010 edition of the Advisor;
log on to our website at www.acmeprotective.com
or contact our Customer Care Department.

To discuss the benefits of "Safe-Guard" and arrange for your installation ASAP;
Call → 604 731-8204 or email → customercare@acmeprotective.com



"SAFE-GUARD" Your Security Now and Into the Future

* Some conditions apply: This offer is only applicable to Residential and Small Commercial accounts; New 5 year contract required; Account must be in good standing; Applies ONLY to new activations during this promotional period; N/C value added services apply only to orders placed during this promotional period; Further restrictions may apply. ** \$15.00/mth charge is additional to your current monitoring rate and is inclusive of all associated redundant path charges; Applicable taxes are extra.



We are pleased to announce the recent additions to our Acme Team



Clayton Evoy has been hired as our Technical Operations Manager. Clayton joined Acme in April and has many years of experience in the Alarm and Security Industry. A terrific asset to our company!

*For those "Kastle Alarm" customers...you will no doubt remember **Phil Graham** the President of Kastle. After the acquisition of Kastle Alarms by Acme Protective Systems, Phil decided to take a well deserved break. Finally, after all of our "coaxing", he has decided to come back and join our team. All Acme Staff, plus Kayta, Duncan and Patrick who worked with Phil for many years at Kastle are happy to have him with us.*

*Our sales and business development team is growing again with the addition of **Harvey Gill**. Harvey came to us from another established alarm company in the Lower Mainland. We are proud to have him representing Acme!*

SPECIAL ATTENTION

DO YOU HAVE ONE OF THESE OLDER ALARM PANELS?

Acron Avenger, Contronic 8221, 8224 and RX1608,
Moose MPI25, Micropulse MP4000, CP5, CP10
and SNIF

These basic older systems have worked well for years and have been extremely reliable; however, they were not designed to work with today's faster and specialized communication technology. The facts are that many of these systems may not communicate as effectively as they should during an alarm situation.

Without realizing it, your premises may be at risk as your alarm system may not perform as it once did.

The newer systems have warning indicators built into the panels that can alert Acme in the event of a system trouble or malfunction condition which can prevent a serious problem from occurring. Diagnostics on the system can be performed quicker and easier by our technicians. As these systems are now considered obsolete by their manufacturer's, replacement components and keypads are no longer available.

In addition to the major reasons outlined above, today's modern alarm systems provide you with many terrific options that enable us to better protect your loved ones, home and or business.

As you are long term loyal customers...
we are offering *extremely affordable upgrade packages and are positive that you will be pleased with our price options!*

~ Please don't postpone this highly recommended alarm panel system upgrade any longer ~

Contact our Customer Care Department to discuss the advantages of upgrading to a new alarm panel. Our caring ACME staff will help determine the best option for you!



ARE YOU MOVING LOCATIONS? ARE YOU SELLING YOUR BUSINESS OR HOME?

Advise us before you sell or move so that we can assist you with your account details. Our Customer Care Department will transfer your ACME account and arrange for a No Charge security assessment at your new premises. PLUS we will assist the new owners or tenants in taking over the existing alarm agreement.

Don't forget about our **\$150.00 * Credit Bonus...** sign up for monitoring with us at your new location and help us sign up the new owners or tenants at your previous premises. *some conditions apply

HST

As the Harmonization of the Sales Tax in BC (HST) will commence on July 1st ~ your monitoring, service and/or system upgrade invoices will reflect the additional 7% tax.

The breakdown on your invoice(s) will be as follows

Provincial Portion HST 7%

Federal Portion GST 5%

Combined HST rate 12%

If you pay your monitoring charges by Pre-authorized payment, your automatic withdrawal amount will reflect the additional tax.

Time Sensitive

If you were planning on enhancing/upgrading your alarm system or require service on your system*, call our office by no later than June 25th to arrange for this work to be provided prior to July 1st and save the additional 7%. If we are unable to schedule a technician by July 1st due to our workload... we will provide you with a credit voucher equivalent to the HST portion for work provided.

* some conditions do apply: offer not applicable to installations over 8 hours

HOW OLD IS YOUR ALARM PANEL BATTERY?

Alarm Panel batteries should be changed every 4 to 5 years. A high percentage of false alarms are caused by batteries that are in a "poor or weak" condition AND even more importantly ~ you may NOT have alarm protection if there is a power failure.

To help ensure your Alarm System is in optimum working condition we are offering a reduced SUMMER SPECIAL

"In your Area" - Battery Replacement and System Inspection

ONLY \$75.00 plus applicable taxes. This is a remarkable PRICE REDUCTION - last summer's service special was \$99.00.

WITH ACME - YOU ARE GETTING PEACE OF MIND WITH YOUR SECURITY, WHILE SAVING MONEY \$\$\$\$

Before you sign up for this great SUMMER SPECIAL,,, please review the details for the ACME "SAFE-GUARD" OFFER TO determine which package best suits your needs.

To arrange for your Battery and Service Special ~ Call our Service Dispatcher at 604-731-8024 ~ it will be scheduled as soon as possible when our technicians are "In your Area".

This Service Special Applies only to Residential and Small Commercial Accounts, 12-zones and under systems.