

ACME PROTECTIVE SYSTEMS LIMITED

www.acmeprotective.com
1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 56

TYPE OF SERVICES PROVIDED:

- **ELECTRONIC SECURITY SYSTEMS**
COMMERCIAL AND RESIDENTIAL
- **INTEGRATED SECURITY: MANAGED ACCESS CONTROL, CAMERAS (CCTV), VIDEO VERIFICATION SYSTEMS**
- **TELEPHONE/VOICEMAIL SYSTEMS 'PANASONIC' SPECIALISTS**
COMMERCIAL & RESIDENTIAL
- **MEDICAL ALERTS plus...**

OUR OWN ULC LISTED MONITORING STATION LOCATED IN VANCOUVER

ADMINISTRATION OFFICE

604-731-8204 VANCOUVER AREA
800-663-6693 OUTSIDE THE LOWER MAINLAND
604-738-0140 FAX NUMBER
email: mailbox@acmeprotective.com

MONITORING STATION

604-731-4126 MONITORING STATION
DIRECT PHONE #
604-731-9183 STATION FAX
email: mailto@apssecurity.ca

AFFILIATIONS & ACCREDITATIONS:

CANASA
CANADIAN ALARM & SECURITY ASSOCIATION

CSAA - ◆◆◆◆◆
CENTRAL STATION ALARM ASSOCIATION - FIVE DIAMOND

SNA
SECURITY NETWORK OF AMERICA

ULC UNDERWRITERS LABORATORIES OF CANADA



SECURITY INDUSTRY PRESS RELEASE

Acme Protective Systems/APS Security

Vancouver, BC

Renews

“CSAA Five Diamond Central Station Certification”



Vienna, VA, June 5, 2009 - The Central Station Alarm Association (CSAA) is pleased to announce that **Acme Protective Systems/APS Security** has renewed the prestigious CSAA Five Diamond Certification.

This Certification testifies that 100% of their central station operators have achieved proficiency and certification by passing the CSAA Central Station On-Line Operator Training Course. These courses cover virtually all phases of central station communications with customers, law enforcement, fire and emergency services communications centers. This critical area of communications is the life-saving link between the residential or business properties and the law enforcement, fire and emergency services in local areas.

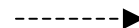
In order to achieve the “Five Diamond Certification,” each and every operator must have not only passed the course, but demonstrated:

- ◆ Proficiency in alarm verification, which helps reduce false alarms;
- ◆ Proficiency in communications with the Public Service Answering Points, such as the Emergency 911 centres;
- ◆ Knowledge of electronic communications equipment, including radio;
- ◆ An understanding of the codes and standards of such organizations as Underwriters Laboratories, Factory Mutual, the National Fire Protection Association and others; and
- ◆ Proficiency in the area of emergency preparedness under a wide scenario of possibilities.

In addition, these Five Diamond companies have demonstrated an exceptionally high degree of responsibility to their local community and their customers through the investment of time, money and commitment to 100% quality operator training.

There are approximately 3,000 central stations in the United States and Canada, which communicate and interact with the law enforcement, fire and emergency service agencies. Of this group, fewer than one hundred central stations have achieved the “Five Diamond Certified” status and **only 4 are in Canada.**

**ACME PROTECTIVE SYSTEMS LIMITED -
YOUR ALARM MONITORING SPECIALISTS**



IMPORTANT INFORMATION TO ANYONE TRAVELLING TO, FROM AND WITHIN THE UNITED STATES

New standards from the Transportation Security Administration (TSA) came into effect on May 15th. The TSA will require persons to provide their first, middle, and last name when booking flights. TSA security personnel will be checking to make sure the name on your plane ticket and reservation exactly matches the name on your passport or driver's license. If names do not match exactly TSA officials may delay you at a security checkpoint, or keep you from getting on your flight. Starting in August of 2009 passengers will also be required to submit their date of birth and gender before making flight reservations.



We are constantly striving to ensure you are receiving the very best care from us. Has a member of the ACME team made an extra effort to assist you or left a positive impression on you? We would love to hear from you. Please take a few minutes to drop us a line and let us know if we are exceeding your expectations.



We want to make sure our employees are acknowledged for their efforts. Please send us a note or email, attention to the Manager of Customer Care at mailbox@acmeprotective.com

SUMMER BATTERY SPECIAL

Your alarm system should be serviced regularly to ensure its integrity and optimum working condition. Panel Batteries are an integral part of the working operation of your system. A Battery that is in poor condition is one of the major causes of alarm system failure and false alarms. Take advantage of the terrific savings on a **PANEL BATTERY REPLACEMENT AND SYSTEM INSPECTION FOR ONLY \$99.00 INCLUDING TAXES.**

Should the service inspection indicate that additional or replacement parts are necessary to make your system fully operational, you will receive an additional 20% discount on those parts.

HOW EXCITING...

VIDEO VERIFICATION! CAMERA SYSTEMS! MANAGED ACCESS CONTROL!

CONTACT COLIN AT 604 731-8204 TO INQUIRE ABOUT ENHANCING YOUR SECURITY WITH OUR AMAZING

"STATE OF THE ART" INTEGRATED SYSTEMS.

WHEN HEADING SOUTH ~ REMEMBER..

IN ADDITION TO THE EXISTING PASSPORT REQUIREMENTS WHEN ARRIVING INTO THE UNITED STATES VIA AIR,

As of **June 1, 2009**, Canadian citizens travelling to the U.S. **by land or sea** are required to present one of the following travel documents;

VALID PASSPORT OR ENHANCED DRIVERS LICENSE OR NEXUS CARD.

Are you still writing cheques?

Why worry about having to remember to pay your bill on time ~ let us take care of things for you.

Our **Pre-Authorized Payment** for your monitoring charges is easy! On the back of your invoice is a PAP form – just complete it, attach a void cheque and return it to our office. The charges as you instruct, will be automatically deducted from your account. All new PAP applications will be entered into a draw. **10** lucky winners will receive

A \$30.00 CREDIT ON THEIR ACCOUNT and will be notified by our office mid August.

STRIVING TO KEEP YOU INFORMED

With the ever-increasing demand for electronic correspondence, we are continuing to improve our communication with our customers. We want to be able to provide you with important notifications as soon as possible. This ADVISOR Newsletter is an important source of information, however as it is only issued quarterly – there can be delays in advising our customers of essential information such as ~ New Product Releases, Bylaw Changes, Fraud Tips and Special Offers etc... **ACME IS STRIVING TO KEEP YOU INFORMED** and would like to be able to keep in touch via email as well. We ask that you provide us with your email address or let us know if the current email address we have on file for you has changed. Please add your email address on the invoice submission copy and return along with your payment, **OR** send us an email at mailbox@acmeprotective.com with the subject line "INFORMED" - don't forget to include your name and account # in the body of the email. **AND....** As an extra bonus for letting ACME keep you informed....

One email address will be drawn for a \$300.00 account credit, to be used towards monitoring, service or installation with Acme. You will be notified by email if you are the Winner and you will be mentioned in the next ADVISOR edition.