

ACME PROTECTIVE SYSTEMS LIMITED

www.acmeprotective.com

1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 54

TYPE OF SERVICES PROVIDED:

- ELECTRONIC SECURITY SYSTEMS
COMMERCIAL AND RESIDENTIAL
- INTEGRATED SECURITY: ACCESS
CONTROL and CLOSED CIRCUIT CAMERA
SYSTEMS (CCTV)
- TELEPHONE/VOICEMAIL SYSTEMS
'PANASONIC' SPECIALISTS
COMMERCIAL & RESIDENTIAL
- MEDICAL ALERTS Plus....

OUR OWN ULC LISTED MONITORING
STATION LOCATED IN VANCOUVER

ADMINISTRATION OFFICE

604-731-8204 VANCOUVER AREA SALES

800-663-6693 OUTSIDE THE LOWER
MAINLAND

604-738-0140 FAX NUMBER
email: mailbox@acmeprotective.com

MONITORING STATION

604-731-4126 MONITORING STATION
DIRECT PHONE #

604 731- 9183 MONITORING STATION
FAX
email: mailto@apssecurity.ca

AFFILIATIONS & ACCREDITATIONS:

CANASA
CANADIAN ALARM & SECURITY
ASSOCIATION

CSAA - ♦♦♦♦
CENTRAL STATION ALARM
ASSOCIATION - FIVE DIAMOND

SNA
SECURITY NETWORK OF AMERICA

ULC UNDERWRITERS LABORATORIES
OF CANADA

PROVIDING LEADING EDGE TECHNOLOGY



Acme Protective Systems Limited is listed by Underwriters Laboratories of Canada as a Full Service Installation and Monitoring company for Intrusion and Fire Systems, and as such we are able to provide our services to all types of customers, Residential, Commercial, Industrial and Institutional. We have grown to be the largest independently owned Alarm Company based in Vancouver.

Acme was established in Vancouver in 1930 and has provided traditional Alarm and Security Services since that time. Our success over the years has been based on our ability to become expert with leading edge technology as well as our first-rate customer service. **With the Digital and Internet Age well upon us, we again are moving forward and are pleased to announce the establishment of our...**

ACME PROTECTIVE SYSTEMS LIMITED **INTEGRATED SYSTEMS DIVISION**

This specialty division is headed up by Colin Bell, whom we recently recruited from the UK. Colin and his family have now officially immigrated to Vancouver and we are thrilled that Colin agreed to join our terrific team at Acme. His specialty for the past 15-years, has been in the sophisticated areas of Managed Access Control Systems and Managed CCTV Video Systems. His expertise will allow ACME to provide Digital and Internet Protocol products and services so that we may continue to remain on the cutting edge of Security.

If you or anyone you know is interested in how these products can significantly enhance your business security; call our office and speak with Colin. He will be pleased to assist with your inquiries and can arrange a meeting where he will expertly assess your "integrated" security requirements.

Welcome Colin

To ACME and our new "Integrated Systems" Division

"WORRY FREE"

EXTENDED WARRANTY AND SERVICE PROGRAM

Are you concerned that unexpected service charges may put a strain on your budget? Have you been putting off calling for service on your Alarm? Acme has a terrific extended warranty and service program available. Contact our Sales Department to inquire how we can custom design a package that will suit your particular system and budgetary needs. With this worry free service program, you will have NO MORE unexpected service bills. You can budget properly and feel confident knowing your security system will be well maintained.



Life is Hectic ~ it's impossible to be in two places at one time, but wouldn't it be nice??

Imagine being able to look in on your children or homecare while you are at work.

Imagine being able to look in on your staff while you are away from your business.

Imagine being able to check in on your elderly or infirm parents to ensure they are OK or to check that their careworker has arrived.

Well, imagine no more!!!
This is exciting! Acme's new

AVID - EYE

is an extremely affordable product that uses an Internet connection.

Aside from looking into your premises *whenever* you want, *wherever* you want, ... you can also record event driven clips and have email notification sent to you. If you want an event to be recorded every time someone enters a certain room, or when someone enters your place of business on the weekends, no problem.

Would you feel secure knowing you can always check on things?

Call our Sales Department for further details and to arrange for a live demonstration.

CREDIT CARD FRAUD ~ another Scam to be aware of..

This information is worth reading. By understanding how the telephone Credit Card Scam works, you'll be better prepared. This one is pretty slick since they provide YOU with all the information, except the one piece they want... **Note, the callers do not ask for your card number; they already have it.**

How the scam works:

Person calling says, 'This is (*name*), My Badge number is (*XXXX*), and I'm calling from the Security and Fraud Department at (*the bank your CC is issued from*).

Your card has been flagged for an unusual purchase pattern, and I'm calling to verify.

Did you purchase a (*XXX item*) from (*company XX*) based in (*another province or country*)?' When you say 'No', the caller continues with, 'This is a company we have had a security watch on. We will be issuing you a credit statement, and it will be mailed to (*gives you your address*), is that correct?' You say 'yes'.

The caller continues - 'I will be starting a Fraud Investigation. If you have any questions, you should call the 1- 800 number listed on the back of your card and ask for Security. You will need to refer to this (*XXXX*) control number'.

HERE'S THE IMPORTANT PART ON HOW THE SCAM WORKS:

The caller then says, 'I need to verify you are in possession of your card'. They will ask you to 'turn your card over and look for some numbers'. The last 3 are the Security Numbers that verify you are the possessor of the card. These are the numbers you sometimes use to make online or telephone purchases to prove you have the card. The caller will ask you to read the last 3 numbers. After you tell the caller the 3 numbers, they'll say, '.....' 'That is correct'

The caller then thanks you and assures you your credit card is fine. You actually say very little, and they never ask for or tell you the card number.

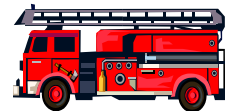
What the scammers want is the 3-digit PIN number on the back of the card. Don't give it to them. Instead, tell them you'll call your credit card company directly for verification.

The Credit Card companies will never call you and ask for anything on the card as they already know the information since they issued the card! If you give the scammers your 3 Digit PIN Number, you'll see charges for purchases you didn't make, and then it becomes more difficult to actually file a fraud report.

This is a very active scam, and evidently quite successful.

SOME INTERESTING AND INFORMATIVE STATISTICS

ACME IS WITH YOU 24/7 TO PROTECT YOUR PROPERTY, POSSESSIONS AND LOVED ONES.



These are the TRUE numbers of ACTUAL alarm Events INVOLVING EMERGENCY SERVICES that our Monitoring Station DISPATCHED ON during the past three months;
Intrusion ~ 109, Hold up ~ 21,

Fire ~ 8, Elevator Stuck with occupants inside ~ 16

Aren't you glad that you have Peace of Mind knowing that we are there for you?!

RECESSION AND CRIME

Statisticians love to find links between crime and various factors including climate change, age, economic status, and lots of other unique variables. These debates generally have many critics and it is unclear what kind of direct links can be drawn. However, most experts agree that when the economy is in a true recession that crime does increase. *We at Acme are aware of how difficult these economic times can be, yet we also realize how vitally important it is for you to remain protected. Reducing or eliminating your security should not be a consideration. We value your business and your loyalty to Acme, therefore if you find you are experiencing significant financial hardship due to the loss of your job or another matter, please contact our Customer Care department. We will review your situation and work with you confidentially to find a positive solution for you to retain our security services during these difficult times.*