

ACME SECURITY GROUP

CORPORATE PROFILE

HEADQUARTERS:

1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 56

TYPE OF SERVICES PROVIDED:

- **ELECTRONIC SECURITY SYSTEMS**
COMMERCIAL AND RESIDENTIAL
- **INTEGRATED SECURITY ACCESS CONTROL/CLOSED CIRCUIT CAMERA SYSTEMS (CCTV)**
- **TELEPHONE/VOICEMAIL SYSTEMS 'PANASONIC' SPECIALISTS**
COMMERCIAL & RESIDENTIAL
- **STRUCTURED COMPUTER SYSTEM WIRING**





PLUS

OUR OWN ULC LISTED MONITORING STATION LOCATED IN VANCOUVER

CONTACT INFORMATION:

- 604-731-8204** VANCOUVER AREA SALES AND ADMINISTRATION
- 1-800-663-6693** SALES & ADMINISTRATION OUTSIDE THE LOWER MAINLAND
- 604-731-4126** MONITORING STATION DIRECT
- 604-714-1100** ASIAN DIVISION
- 604-738-0140** FAX NUMBER
- email: mailbox@acmeprotective.com

AFFILIATIONS & ACCREDITATIONS:

-  **CANASA**
CANADIAN ALARM & SECURITY ASSOCIATION
-  **CSAA - ♦♦♦♦♦**
CENTRAL STATION ALARM ASSOCIATION - FIVE DIAMOND
-  **SNA**
SECURITY NETWORK OF AMERICA
-  **ULC** UNDERWRITERS LABORATORIES

LIFE SAFETY FEATURE SMOKE DETECTORS SAVE LIVES BUT ONLY IF THEY WORK!!



Please go to the following Link on the Internet for a wealth of unbiased information on smoke detectors – your life could depend on your being knowledgeable. The Owen Sound Fire and Emergency Services, one of the most proactive Fire Departments in Canada, offer the public service information. It is worth a read.

www.owensoundfireems/prevention/smokedetectors.html.

For those without Internet access here are the major points:

- ~ **Smoke Detectors Save Lives:** The risk of dying in a home fire is cut in HALF when operating smoke detectors are in place.
- ~ **Replace Batteries at least once a year.** It is good to make this a habit and a good time is when the clocks change from Standard to Daylight Savings Time. There are also 110V detectors that do not use batteries.



your
and

- ~ **Clean Smoke Detectors** at least twice a year.
- ~ **Test Smoke Detectors** at least once a month.
- ~ **One Smoke Detector is not enough.** There should be one smoke detector on every level of your home and near sleeping areas. Sleep with your door closed? Install a smoke detector in the bedrooms, also the basement attic.

~ **Hush Buttons** are available on some new smoke detectors to silence a unit if it goes off while cooking etc. and it will reset automatically. Do Not Remove the Batteries from smoke detectors for any reason.

THE MOST IMPORTANT FACT UNKNOWN BY MANY:

REPLACEMENT: A smoke detector that is 10 years or older needs immediate replacement!! (This is a best before date of great significance - your life could depend on it)

Smoke Detectors are important for your safety. There have been an extraordinary number of fires in BC and across the country recently. Please invest in your own well being by acting on the recommendations of the Public Safety Officials. Go to your local Hardware Store, Department Store, or any supplier of Battery operated Smoke detectors and get sufficient units for your home or replacements if your detectors are over 10 years old.

For all our ACME clients that have Monitored Smoke detectors over 10 years old – PLEASE CALL US to arrange for their replacement. We are offering a SPECIAL PRICE ON BOTH PARTS AND LABOUR for this replacement service during the months March, April, May and June of 2008.

Call our service department now for details ----->

*In our Winter Edition of the Advisor, we asked for your feedback in relation to our quality of service and professional staff... As promised, all those who responded had their name entered into a draw for an **Acme** Gift certificate valued at \$150.00.*

Congratulations to Carole K. of Burnaby!

To all our customers that took the time to respond, Thank you!!

ARE YOU AWARE OF THE FALSE ALARM BYLAWS IN YOUR AREA? MANY POLICE DEPARTMENTS HAVE IMPLEMENTED A FINE SYSTEM IF THEY ATTEND TO A FALSE ALARM. THESE FINES CAN BE COSTLY TO YOU.

Is your property reference list current; are all the phone #'s correct; have you considered alarm runner service instead of the police? Call us to discuss options.

TORONTO, Ontario, Jan. 31 2007

Bell Canada today announced the availability of their Home Monitoring system; an innovative new approach to security. "Home Monitoring from Bell is a powerful home security service."



TORONTO, Ontario, Nov. 29 2007

Bell Canada announced this week that it is **ceasing** its Home Monitoring operations.

YET another reason to deal with **ACME**, an established Vancouver based Alarm Company. **SECURITY IS OUR BUSINESS, IT IS NOT A SIDELINE**

DID YOU KNOW THAT MARCH IS FRAUD AWARENESS MONTH?

REMEMBER TO PROTECT YOUR IDENTITY.

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Be cautious when using Debit and Credit Cards, check your bank statements frequently, shred your confidential documents when disposing of them, keep your records in a secure place, never disclose personal information over the phone when someone calls you, do not respond to email scams and always contact the Better Business Bureau if you are not familiar with an organization or a business.

Thousands of people are taken advantage of every year by fraudsters.

Don't be another victim!

**PROTECT YOURSELF**

## **ARE YOU MOVING??**

Don't forget to advise us of your upcoming move so that we can assist you with the transfer of your account.

► Have you advised the new owners or tenants moving into your current premises about your Acme Alarm? Are they taking over the remaining term on your contract?

► Your new premises may or may not have an existing alarm system installed. You may require one of our technical sales reps to view your new premises to provide you with our expert security advice. ► We would be pleased to provide a quotation for either a new system or enhancements to the existing. ► Did you know Acme can provide monitoring to any alarm system; even if it was not originally installed by us. ► You may only require an Acme technician to connect the system in your new place for monitoring. ► Either way, *please contact our Customer Care Department at 604 731-8204 to discuss your specific details. We will be pleased to assist you with a seamless transition.*

Please find enclosed ACME's gift to you. A certificate valued at \$100.00 redeemable as a credit upon the transfer of your Acme monitoring account to your new premises.



## **ACME PROTECTIVE PROTECTION SYSTEMS LIMITED** **\$100.00 Account Credit**

Redeemable upon the transfer of your Acme Monitoring account to your new premises.

Payable to the account of (Name) \_\_\_\_\_, Acc't # \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_, 20\_\_

**Please submit along with either your deposit or payment against your 1<sup>st</sup> invoice for Acme monitoring services.**

Certain conditions do apply; No cash value, new 36 month minimum monitoring contract must be signed at our current rates, certificate can not be used in conjunction with any other promotional package or discount. Expiry: December 31, 2010.