

ACME SECURITY GROUP

CORPORATE PROFILE

HEADQUARTERS:

1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 56

TYPE OF SERVICES PROVIDED:

- **ELECTRONIC SECURITY SYSTEMS**
COMMERCIAL AND RESIDENTIAL
- **INTEGRATED SECURITY ACCESS CONTROL/CLOSED CIRCUIT CAMERA SYSTEMS (CCTV)**
- **TELEPHONE/VOICEMAIL SYSTEMS 'PANASONIC' SPECIALISTS**
COMMERCIAL & RESIDENTIAL
- **STRUCTURED COMPUTER SYSTEM WIRING**

PLUS

OUR OWN ULC LISTED MONITORING STATION LOCATED IN VANCOUVER

CONTACT INFORMATION:

604-731-8204 VANCOUVER AREA SALES AND ADMINISTRATION

1-800-663-6693 SALES & ADMINISTRATION OUTSIDE THE LOWER MAINLAND

604-731-4126 MONITORING STATION DIRECT

604-714-1100 ASIAN DIVISION

604-738-0140 FAX NUMBER

email: mailbox@acmeprotective.com

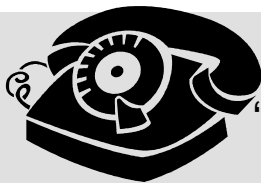
AFFILIATIONS & ACCREDITATIONS:

CANASA
CANADIAN ALARM & SECURITY ASSOCIATION

CSAA - ◆◆◆◆◆
CENTRAL STATION ALARM ASSOCIATION - FIVE DIAMOND

SNA
SECURITY NETWORK OF AMERICA

ULC UNDERWRITERS
LABORATORIES of CANADA



VoIP

“Voice over Internet Protocol”

Have you switched your phone service provider?

Security Systems help protect billions of dollars of property and millions of lives. The unintended consequence of switching to **VoIP** is the extreme possibility that an alarm signal for burglary, fire, or other emergency will not be received by the alarm monitoring station; resulting in a serious loss of person or property.

VoIP, also referred to as IP telephony— is a technology that allows users to make phone calls that move in information packets over the Internet rather than traditional Telephone circuits also known as plain old telephone service (POTS) or analogue lines. **VoIP** is still an emerging technology but due to perceived cost savings, many consumers are switching without realizing the possible impact and implications on alarm systems. The actual tone signals emitted by alarm systems and alarm station receivers do not reliably and consistently transmit via **VoIP**.

Your alarm may appear to function correctly, yet when you need it most – to send a signal to the monitoring station, you may find your system does not communicate.

Other common problems with **VoIP** are 911 Service - caller location identification, firewall and software limitations, degraded performance levels with voice functionality, loss of system operation during power outages, vulnerability to eavesdropping and call hijacking. One of the most important factors to remember is that this **VoIP** industry is not yet regulated; so many service providers are not consistent in their service providings. Vulnerabilities such as **VoIP** technicians not understanding the deterrent it can have on your alarm system communication. While a few providers have had success in working along side alarm systems, the majority of providers to date have not.

WE have special packages available to assist with those customers who have switched or are considering switching their phone services from the traditional land lines to **VoIP**. Call us to discuss your options.

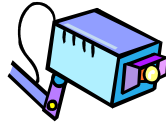
**Remember... you have ACME security for a reason ~
Don't be left vulnerable!**

BC's HOME RENOVATION TAX CREDIT \$\$\$\$\$

Are you aware that Security System Installations qualify for the Home Renovation Tax Credit? This is a perfect time to have Acme install a new system for you,,, or maybe have the system enhancement you've been considering. Why not take advantage of these savings. Does someone you know need a system? Remember you will receive a referral credit if they sign up for our Acme Monitoring Services. **ALSO SEE the reverse side for a terrific bonus that will put more money in your pocket.** Contact our office at 604 731-8204 and ask for the Sales Department.

You can also email us at sales@acmeprotective.com.

ACME Vision ~ Remote Video Solutions



VIDEO VERIFICATION

*Video Verification is the new era of Alarm Security. Police Departments have and will continue to be very concerned about the number of times they respond to Intrusion Alarms only to find that it was a False Alarm. They are taking steps to reduce their response to Alarm Signals unless the validity of the signal(s) are **VERIFIED** before the request for Police response is issued.*

*VIDEO VERIFICATION IS THE WAY OF THE FUTURE. If an intruder trips the Security System, a Video Clip showing the intruder's presence will display on a computer screen in the Monitoring Station. The Video confirmation along with the alarm signal information allows us to **dispatch the POLICE immediately**. Most police departments will dispatch and attend much faster on verified alarms, providing you with better response when it counts the most.*

*With the help of **Video verification** as an "add on" to your present system, our Monitoring station can visually verify an intruder at your premises. Additionally, YOU can look in on your premises 24/7 from anywhere there is Internet access. The cost of technology is becoming more and more reasonable in price and is now a cost effective way to achieve enhanced security. Acme is a leader in providing Video Verification.*

If you believe this new and exciting service could benefit you, please contact one of our qualified and experienced representatives by email at newofferings@acmeprotective.com or call Terry or Bob in our sales department at 604-731-8204, for a no obligation demonstration.

Economic Times

There is no question that the World Economy has been affected by the recent economic downturn that started almost 2-years ago in the USA. British Columbia, although affected, has probably fared better than most areas. Not saying that our Company Acme was not affected, but using the Security Business as a barometer; we were less affected compared to our associates in other areas of Canada and the US, where industry business was down more than 20% year over year.

We would like to thank our customers for their continued support and we do empathize with those who have been greatly impacted. We have in a number of cases temporarily suspended our monitoring charges for those customers that were having some difficulty, rather than have them lose their Security.

Don't cancel your security service for economic reasons.

PLEASE talk to Gayle or Michelle in our Customer Care Department

Is Your Property Reference List Up To Date? Have Cellular or Work Phone #'s Changed? **Remember** Your Alarm Response Will Be Faster If Your Information Is Accurate. Call And Ask For Erin Or Email mailto@apssecurity.ca To Confirm Or Change Your Current Information.

Thank you to all our valued customers who responded to information in the Summer Edition of the Advisor. We have notified those lucky customers who's names were drawn for the various promotions. Keep watching, you could be a winner in the next promotion we offer.

SCHOOL IS BACK!!

Is your Child HOME SAFE AND SOUND?



ACME CHILD ALERT is available to let you know if and when your child has arrived home after school.

HOW IT WORKS:

When you set your alarm upon leaving the house and your child comes home after school and turns off the alarm - a signal will be sent to your cell phone automatically, to let you know that your child is home. For parents with children of certain ages this is an extremely comforting fact to know. It can be easily set up for you at No Charge and for only \$7.50 a month.

You have an alarm system, so why not use it to give yourself additional peace of mind? Call us today. Michelle in Customer Care will help you to arrange for this terrific feature and added benefit.



ACME PROTECTIVE SYSTEMS LIMITED

\$75.00 Home Renovation Account Credit

Redeemable upon the upgrade of your Acme Alarm System at your current premises.

Payable to the account of (Name) _____, Acc't # _____

Signature _____ Date _____, 20__

Please submit along with your payment or statement upon completion of your installation.

Certain conditions do apply; No cash value, new 36 month minimum monitoring contract must be signed. Certificate can not be used in conjunction with any other promotional package. **Expiry: March 2010**