

ACME PROTECTIVE SYSTEMS LIMITED

www.acmeprotective.com

1632 West 6th Avenue
Vancouver, B.C.
V6J 1R3

ESTABLISHED: 1930 in Vancouver

NUMBER OF OFFICES: 2

NUMBER OF EMPLOYEES: 56

TYPE OF SERVICES PROVIDED:

- **ELECTRONIC SECURITY SYSTEMS**
COMMERCIAL AND RESIDENTIAL
- **INTEGRATED SECURITY: ACCESS CONTROL and CLOSED CIRCUIT CAMERA SYSTEMS (CCTV)**
- **TELEPHONE/VOICEMAIL SYSTEMS 'PANASONIC' SPECIALISTS**
COMMERCIAL & RESIDENTIAL
- **MEDICAL ALERTS plus...**

OUR OWN ULC LISTED MONITORING STATION LOCATED IN VANCOUVER

ADMINISTRATION OFFICE

604-731-8204 VANCOUVER AREA
 800-663-6693 OUTSIDE THE LOWER MAINLAND
 604-738-0140 FAX NUMBER
 email: mailbox@acmeprotective.com

MONITORING STATION

604-731-4126 MONITORING STATION DIRECT PHONE #
 604-731-9183 MONITORING STATION FAX
 email: mailto@apssecurity.ca

AFFILIATIONS & ACCREDITATIONS:

- CANASA**
CANADIAN ALARM & SECURITY ASSOCIATION
- CSAA - ◆◆◆◆◆**
CENTRAL STATION ALARM ASSOCIATION - FIVE DIAMOND
- SNA**
SECURITY NETWORK OF AMERICA
- ULC UNDERWRITERS**
LABORATORIES OF CANADA

ARE YOU



Please remember to contact our office before you list your home or business for sale or lease.

Our Customer Care staff will review your account, monitoring contract status and provide you with expert assistance and options to ensure your current and future security needs are met. Remember...

- Your installed alarm system is a chattel; it forms part of your home/business.
- Unless specified for removal in the sales/lease agreement, the alarm system must remain in the premises.
- By advising us in advance that you may be moving, we can review the status of your monitoring or lease agreement. You may have a period of time remaining on your alarm monitoring contract that will need to be fulfilled or we may need to arrange for the removal of Acme owned equipment. It is in your own best interest to confirm your current terms and decide on your options before committing to or accepting your legal offer for sale or lease document.
- ALL our contracts are fully transferable. The easiest and most common way is to have the new owner/lessee assume your commitment and take over the monitoring by making it a condition of the sale/lease. Having an existing monitored alarm is considered an enhancement and is a good selling feature.
- Naturally, you can take ACME with you to your new premises. Your existing monitoring contract and/or prepaid balance in your account can be transferred to your new premises. We would be pleased to provide you with an estimate for the installation of a new system. If an alarm is existing, our technical representatives can advise you on its condition and arrange for our monitoring service. We can monitor almost any alarm system, even if installed by others.
- Remember - before you accept an offer to purchase/lease at your new location, make sure you are aware of any alarm conditions that may restrict you. With ACME as your first choice for alarm monitoring and service, you will need to consider these options before assuming a contract with any other company.
- DON'T FORGET ABOUT OUR GREAT \$75.00* BONUS ~ sign a new ACME monitoring agreement at your new premises and we will provide you with a \$75.00* credit on your account. Encourage the new owners/tenants to sign up with Acme and you will also receive a \$75.00* bonus.

Please contact our Customer Care Department at 604 731-8204 or email to customercare@acmeprotective.com for further inquiries.

*Certain conditions do apply -



WHAT IS....Phishing for Your Identity??

Phishing is an e-mail fraud method in which the perpetrator sends out a legitimate looking e-mail in an attempt to gather personal and financial information such as user names, passwords and credit card information from recipients. Typically the messages direct users to enter their information in what appear to be well-known and trustworthy websites.

To avoid getting lured into a Phishing Scam:

- * **Do not click on links within e-mails that ask for your personal information.** Fraudsters use these links to lure people to phony websites that look just like the real sites of the company, organization, or agency they're impersonating. To check whether the message is really from the company or agency, call them directly or go to their website by using a search engine.
- * **Never enter your personal information in a pop-up screen.** It's common for an unauthorized pop-up screen to appear within an email or fake website. Legitimate companies, agencies and organizations don't ask for personal information via pop-up screens.
- * **Beware of "Pharming."** Pharming is where criminal hackers try and redirect Internet traffic from your intended website to a different, identical-looking site in order to trick you into entering your user name and password into the database on their fake site.
- * **Protect your computer with spam filters, anti-virus and anti spyware software, and a firewall.** Look for programs that offer automatic updates and take advantage of free software upgrades that manufacturers offer to fix newly discovered problems
- * **Report any suspicious Phishing or Pharming.**

E-mail is the most common Phishing lure, but some scammers seek out victims through instant messages, cell phone text messages, chat rooms, fake banner ads, fake job search sites and fake browser toolbars. *Please be extremely cautious when providing your personal information.*

It's almost time to "Fall Back" into a colder climate and shorter daylight hours. Don't forget that Daylight Savings ends this year on November 2nd.



WE ARE PLEASED TO ANNOUNCE THAT MICHELLE OUELLETTE HAS JOINED THE ACME TEAM AS A VALUED MEMBER OF THE CUSTOMER CARE DEPARTMENT. DON'T HESITATE TO CONTACT OUR OFFICE WITH ANY QUESTIONS YOU MAY HAVE... REMEMBER WE HAVE A PROFESSIONAL TEAM IN ALL DEPARTMENTS ~ SALES, SERVICE AND INSTALLATION, ACCOUNTING, MONITORING AND ADMINISTRATION. OUR ACME STAFF WILL DO THEIR UTMOST TO ASSIST YOU.

REMEMBER TO ADVISE YOUR INSURANCE COMPANY ABOUT YOUR ACME MONITORED ALARM - INSURANCE DISCOUNTS MAY BE APPLICABLE.

*It's
back to school time again*



*When you can't be at home, are you concerned about your children arriving home safely from school and other activities? ACME can arrange for the alarm arming and disarming signals to be **immediately e-mailed** to you upon your children's arrival or exit from your home.*

Call us to inquire about this terrific option to provide you with...

*Peace of Mind
knowing your children
have arrived home.*

OUR SUMMER ADVISOR PROVIDED IMPORTANT NOTIFICATION ABOUT OUR CONTACT NUMBERS. IF APPLICABLE TO YOU,,, HAVE YOU CONTACTED US TO REQUEST YOUR NEW PASSCARDS, DECALS AND LAWN SIGNS?

ACME PROTECTIVE SYSTEMS... PROTECTING WHAT YOU VALUE!

N. MAZZONE of Vancouver and E. MONTGOMERY of Langley
...are the two \$150.00 lucky winners from our Summer Advisor Gas Giveaway.
Congratulations to both of you!

We often have draws in our Advisor Editions,,, watch for more to come and don't forget to enter ~ you to could be the lucky winner!